

Is/Is-Not-Differences and changes

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Annex VDA Volume 8D – Problem Solving in 8 Disciplines

OB Is/Is-Not Template

	Is	Is Not	Whats the difference	Whats changed	Potentially changes	Test Causes
What	Which products/problems are affected?	Exist similar product/process, which the problem not occurred?				
	What kind of deviation is it?	Expecting furthermore deviations for this affected product/process?				
Why	Where was the product/process at the first deviation occurred?	Where else could occur the deviation too?				
	At which part of the product occurred the deviation?	What's the name of the neighboring product/process and which of them are not affected by the deviation?				
When	When did the deviation occur for the first time? ( <i>Date of occurrence &amp; lifecycle</i> )	Could the problem have been occurred in an earlier phase/milestone?				
	Is a systematic occurrence of deviation detected? (single failure, constantly grow/sink, random or cyclical)?	Could be more failures expected since detection?				
Scope	Whats the number of failures? ( <i>Number &amp; PPM</i> )	How many might expected in future?				
	Which persons are affected? Which costs have occurred so far? Are they going to increase, decrease or will they remain stable?	What could bring more worst/better facts?				